

COVID-19 Safety Procedures

1. All Customers must enter the salon wearing a face mask
2. We will be limiting the amount of clients in the salon to ensure social distancing can take place.
3. All appointments will need to be pre booked via telephone and unfortunately only those with appointments will be able to enter the salon.
4. The salon has been fitted with protective screens on all nail desks and reception desk to ensure safety during treatments.
5. Staff will be wearing full PPE including face visors. (Let's hope you recognise us!)
6. There will be a £1.00 added charge on first nail appointment so that we can allocate a personal nail file to every client. This will be your file and after use will be disinfected, labelled and stored away in a safe place.
7. No children will be allowed in the salon.
8. 50% cancellation fees will be taken on every booked appointment no matter the length of time of the appointment. This will be down to the reduced amount of clients allowed in the salon and to minimise no shows. Obviously we understand during the current situation if someone comes down with COVID-19 symptoms then we would urge you to stay at home. So therefore that cancellation fee could be moved to another date.
9. We ask that no products are touched on retail stands. If you would like to try anything or require any further information on a product then please ask a member of staff.
10. To ensure there are no over laps of customers we will ask you to park on the outside fore court in front of salon (2 bays will be designated for our customers only) so that we can come out and give you a wave so you can come straight into the salon. For anyone unable to park outside the front you can use the social club car park opposite.
11. We are unable to offer tea or coffee and there will be no magazines available.
12. The salon has a duty of care to ensure the safety of every client and member of staff so we will be very strict on making sure these rules are carried out in full.

We are staying up to date with government guidelines so if anything changes then we will notify you asap.